



## Volunteer Opportunities

### **Front of House**

The Visitor Services team ensure that audiences have an easy and enjoyable visit to Brighton Festival and we need your help! You'll be available a few weeks before and during Brighton Festival 2017, which runs from Sat 6 – Sun 28 May.

We're looking for friendly, confident and enthusiastic arts lovers who will provide advice and support to members of the public and represent the Festival. This is an ideal opportunity for developing skills and knowledge within a busy arts organisation and work directly with our audiences.

### **Festival Greeter**

Number of volunteers required: 80

Our festival greeters will welcome members of the public, answer questions, provide general information and assist with directions. As the face of the Festival, you will have a key role in the Visitor Services department, ensuring that audiences are greeted by a friendly face and supported during their visit. You will also be essential in creating an exciting atmosphere at the venue. You will be required to shadow members of the Visitor Services team throughout April, leading up to volunteering at various event during the Festival in May.

#### Desirables

- Friendly, polite and approachable
- Well presented
- Enthusiasm for the arts
- Excellent customers service skills
- Social and would enjoy talking to members of the public
- Confident English speaker (any other languages would be a plus but not essential)